

14) The percentage of members who provide consent for the release of information to coordinate care with the member's primary care physician and other healthcare providers.

Measurement/ Indicator Results/Analysis	Measure Met	Records Reviewed	Compliance Rate (%)
Measure 1: Inpatient Level of Care: Documented coordination with PCP	150	624	24.0%
Analysis: 624 treatment records were reviewed for 52 Inpatient Hospitals by LA CMC Clinical Reviewers with 150 records (24.0%) demonstrating compliance with this element. The result is 56.0 percentage points below the established minimum threshold of 80%.			
Measurement/ Indicator Results/Analysis	Measure Met	Records Reviewed	Compliance Rate (%)
Measure 2: Residential Substance Abuse Level of Care: Documented coordination with PCP	15	148	10.1%
Analysis: 148 treatment records were reviewed for 15 Residential Substance Abuse Treatment Providers by LA CMC Clinical Reviewers with 15 record (10.1%) demonstrating compliance with this element. The result is 69.9			
Measurement/ Indicator Results/Analysis	Measure Met	Records Reviewed	Compliance Rate (%)
Measure 3: Outpatient Level of Care: Release(s) for communication w/PCP, other providers and involved parties are signed or patient refusal documented	285	393	72.5%
Analysis: 393 treatment records were reviewed for 29 Outpatient Providers by LA CMC Clinical Reviewers with 285 records (72.5%) demonstrating compliance with this element. The result is 7.5 percentage points below the established minimum threshold of 80%. The inpatient and residential substance abuse audit tool elements only captured data on PCP coordination only while the outpatient audit tool element captured data on PCP and other providers. This could explain the difference between the outpatient and other LOC compliance			
Measurement/ Indicator Results/Analysis	Measure Met	Records Reviewed	Compliance Rate (%)
Measure 4: Aggregate data for all Level of Care providers: Coordination of Care with PCP or other healthcare providers	450	1,165	38.6%
Analysis: 1165 treatment records were reviewed onsite for 93 providers by LA CMC Clinical Reviewers with 450 (38.6%) demonstrating compliance for coordination of care with PCP or other healthcare providers. The result is 41.4			
Measurement/ Indicator Results/Analysis	Number		
Measure 5: Number of referrals received from Bayou Health Plans for Q3 and Q4 of SFY 13	312		
Data by Plans:			
Bayou Health Plan	Q3 2013	Q4 2013	TOTAL
Amerigroup Real Solutions	16	106	122
Community Health Solutions	6	9	15

LA Healthcare Connections	17	75	92
LaCare	10	18	28
United Healthcare	33	22	55
Total	82	230	312

Analysis:

Magellan's Recovery and Resiliency Care Management Program (RCM) implemented a process with the five Bayou Health Plans to standardize referrals for behavioral health services in January 2013. From January to June 2013, Magellan received 312 referrals from the Bayou Health Plans for behavioral health services. As part of the referral process, the member must sign a consent form to allow Magellan to contact the member and